



SNUGTV™

Just like Watching TV at Home

User Manual

www.snugtv.com

Ver. 201004

AVerMedia®
www.avermedia.com

Disclaimer

All the screen shots in this documentation are only example images. The images may vary depending on the product and software version. Information presented in this documentation has been carefully checked for reliability; however, no responsibility is assumed for inaccuracies. The information contained in this documentation is subject to change without notice.

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P/N 300AT024-DCS
Made in Taiwan

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Overview

If you want to connect to your PC at home via the Internet and watch ongoing TV shows, invite your family members to watch live TV shows at your home, or share TV shows with your family from other countries; all you need to do is to install the AVerMedia TV tuner card (or TV stick) and SnugTV Station software onto your computer. The AVerMedia TV tuner card (or TV stick) enables you and your family members to enjoy live TV shows at home.

Watch SnugTV

Step 1. Register new account

1. To view your own TV or TV shared by your family members, go to SnugTV site: <http://www.snugtv.com/>
2. For new users, click [Create Your Account] to create a new account. For existing users, go to Step 2. Watch shared TV.



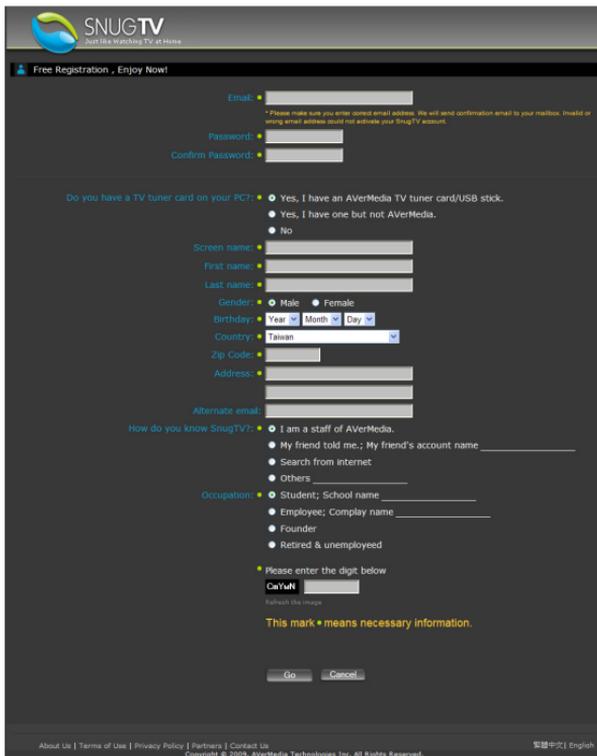
The screenshot shows the SNUGTV website interface. At the top left is the SNUGTV logo with the tagline "Just like Watching TV at Home". The navigation menu includes "Home", "Discover SnugTV", "News & Media", and "Support". The main banner features a large illustration of a group of people in a living room setting, with the text "Where internet is Where TV is" and the SNUGTV logo. On the right side, there is a promotional area with a "TRY IT NOW!" button, a "FREE FOR LIMITED TIME ONLY" offer, and a "WATCH NOW!" button. Below the main banner, there are four smaller promotional tiles: "TAKE THE TOUR", "WHAT SNUGTV CAN GIVE YOU", "LEARN MORE ABOUT SNUGTV", and "NEWS & MEDIA". At the bottom, there is a footer with links for "About Us", "Terms of Use", "Privacy Policy", "Partners", and "Contact Us", along with the copyright notice "Copyright © 2009, AVerMedia Technologies Inc. All Rights Reserved." and a language selection menu.

3. For TV tuner card owners, select **B** to download the SnugTV station setup pack. Select **A** to watch TV from others. Click [Continue].



The screenshot shows the SnugTV registration interface. At the top, the SnugTV logo and tagline "Just like Watching TV at Home" are displayed. Below the logo, a dark banner reads "Free Registration , Enjoy Now!". The main heading is "Do you have a TV tuner card on your PC?". A sub-heading explains: "If yes, you can setup your own SnugTV Station to watch TV remotely or share TV with your family members. for you to watch TV from anywhere or share the TV with your family." Two radio button options are presented: **A** "No, but I want to experience SnugTV service via SnugTV demo TV station and other's SnugTV Stations." and **B** "I want to set up my own SnugTV station." Both options are highlighted with a yellow border. Below the options are "Continue" and "Cancel" buttons. At the bottom, a diagram illustrates the service flow: "Setup Private Internet TV Station" (represented by a house icon with a TV, a router, and an AVerMedia TV tuner) connects to "Internet" (represented by a globe icon and the URL www.SnugTV.com), which then allows users to "Watch TV Everywhere" (represented by an icon of a family sitting around a table).

4. After entering your data, click [Go]. Then check your mailbox and click the authorization link.



Free Registration , Enjoy Now!

Email:

* Please make sure you entered email address. We will send confirmation email to your mailbox. Invalid or wrong email address could not activate your SNUGTV account.

Password:

Confirm Password:

Do you have a TV tuner card on your PC?: Yes, I have an AVerMedia TV tuner card/USB stick.
 Yes, I have one but not AVerMedia.
 No

Screen name:

First name:

Last name:

Gender: Male Female

Birthday: Year Month Day

Country:

Zip Code:

Address:

Alternate email:

How do you know SNUGTV?: I am a staff of AVerMedia.
 My friend told me.; My friend's account name _____
 Search from internet
 Others _____

Occupation: Student; School name _____
 Employee; Complay name _____
 Founder
 Retired & unemployed

* Please enter the digit below
CaYuh

Refresh the image

This mark * means necessary information.

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繁體中文 | English

Step 2. Watch shared TV

- Go to SnugTV site: <http://www.snugtv.com/>. Enter your email address and password. Click [WATCH TV NOW!] to login.



- Select **A** to get AVerMedia TV tuner product and set up your own station. Select **B** to search for and invite others to share station. Select **C** to experience DEMO stations.



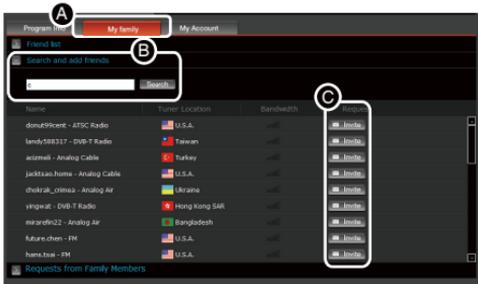
- In the left column, select the SnugTV station that you want to watch.



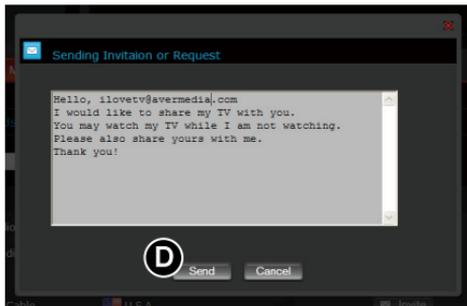
- Click on the channel. After the buffer is completed, you can start to watch TV.



5. To search and add more family members' SnugTV station, follow the steps below:



- (A) Click [My Family].
 (B) Enter in the keyword (number or words, invalid if left blank). Click [Search] and start to search for the TV station shared by your family members.
 (C) In the search result column, click on your family members' name and then click  to send request message.
 (D) In the [Sending Invitation or Request] window, enter the message you would like to send and then click [Send].



The SnugTV station will be added into the TV list on the left once your request is accepted.



SnugTV station is only for demonstration, not for long-time viewing. Internet connection problems (such as connection lost or no image display) after long-time viewing might happen. These problems can be caused by shortage of access network capacity or other factors. We suggest you to connect SnugStation again or check the Internet connection.

Only one connection is allowed per SnugStation. The first user connected to SnugStation has the priority to watch the TV.

Step 3. Start to Watch SnugTV

- To start using SnugTV, please refer to the introduction of user interface below:



The screenshot shows the SNUGTV web interface. At the top, there's a navigation bar with 'LIVE' and 'RECORDED' tabs, and links for 'Download', 'Sign Out', and 'Help'. Below this is a header for 'SNUG STATION' with the tagline 'Just Like Watching TV at Home'. On the left, there's a 'CHANNEL' list with '25 KICU-TV' selected. The main area is a video player showing the SNUGTV logo. At the bottom, there's a 'Program Info' section with 'My family' selected, showing options like 'Family list', 'Search and Add Family Members', and 'Requests from Family Members'. Numbered callouts A through I point to various UI elements: A (Station Name), B (Channel List), C (Video Player Area), D (Play/Pause Button), E (Progress Bar), F (Volume Control), G (Channel/Source Buttons), H (Channel/Source Buttons), and I (Program Info Menu).

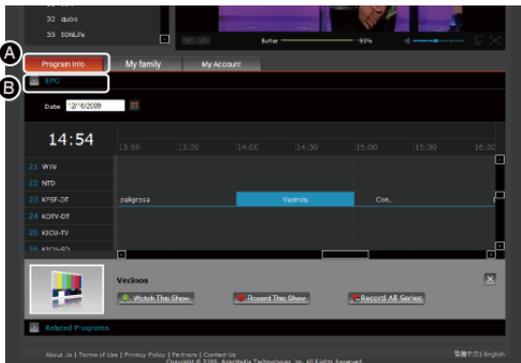
- (A) TV station List - List of SnugStations available
- (B) Channel List - List of channels available on the selected TV stations
- (C) Main TV Screen
- (D) Channel Up/Channel Down - Select a channel
- (E) Streaming Status - Indicate the streaming stability
- (F) Volume - Adjust volume
- (G) Pop-up Window - View the TV in another window
- (H) Full Screen - View TV in full screen
- (I) More Settings - See [Program Info] and [EPG] to search family members and manage your account.

Description on the state of viewing TV station :

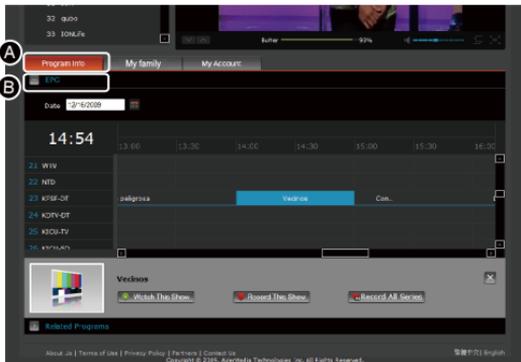
Description of State	SnugTV Station List
Available (via SnugConnect™)	Taiwan Demo 22 – Analog (in blue words)
Available	Taiwan Demo 22 – Analog (in white words)
Unavailable	Taiwan Demo 22 – Analog (in gray words)

Step 4. Record TV from EPG

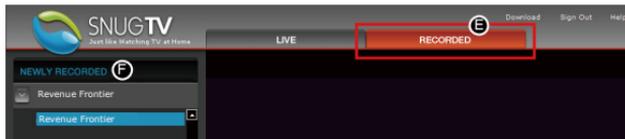
- To record TV via EPG function, follow the steps below:



- (A) Click [Program Info].
(B) Click [EPG].



- (C) Select the program show you want to record.
(D) Click [Record this show] to add the program to a recording schedule. Or click [Record all series] to add this program at other time slots to a recording schedule. Just to watch this program, click on [Watch this show].



- (E) To watch the recorded program or check the recorded program list, click on [RECORDED].
(F) [NEWLY RECORDED] window lists the new and unviewed recorded files.



(G) Click on [Recorded Programs] to refer to the finished recorded program that has been viewed.

(H) Click on [Schedule] to refer to the recorded program list or the state of recording.



Only the owner of SnugStation has the right to set up program recording.

Under the process of recording, the recorded TV programs cannot be switched to another program.

If there is any problem with EPG program info, please try to reload EPG program list. If still unsolved, go to "Contact us" at <http://www.snugtv.com> to report the error of EPG program list.

Set up SnugTV

Step 1. Install TV tuner card

1. If you install SnugTV from the installation CD, please jump to 2-7 and follow the instructions to finish the setup. Or install your TV tuner card and driver first. Then do the following steps to download and set up the SnugTV Station.

Step 2. Download and setup

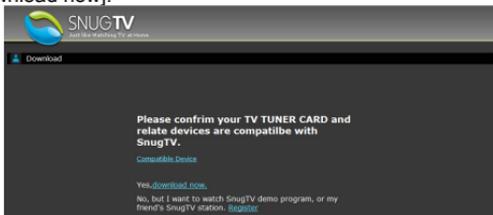
1. To download the SnugTV Station™ setup pack, go to SnugTV Portal™: <http://www.snugtv.com/>
2. For new users, click [Create Your Account] to create a new account. For existing users, enter your e-mail address and password. Click [WATCH TV NOW!] to login.



3. Select **A** to download the SnugTV station setup pack. Then click [Continue].



4. Check whether or not your TV tuner card and related devices are compatible with SnugTV. Then click [Download now].



5. For existing user, click **B** at upper right to download SnugTV Station.



6. Execute the file after download is finished and then follow the instructions to finish the setup.
7. When the setup is finished, the setup wizard will appear. Click [Next].



8. When the Wizard has finished testing and configuring the Internet setting, click [Next].



If connection failure happens, please click the link [How to configure my network settings to make SnugStation](#) to get more information on solving miscellaneous problems.

9. Input your SnugTV account and password. Then click [Next] or [Login]. Or click [Create new account] to register a new account now.



The screenshot shows the 'Account Configuration' screen of the SNUGTV interface. At the top left is the SNUGTV logo with the tagline 'Just like Watching TV at Home'. Below the logo, the text 'Account Configuration' is displayed. There are two input fields: 'E-Mail' containing 'ilovesnugtv@avermedia.com' and 'Password' containing a series of asterisks. Below these fields are two buttons: 'Sign in' and 'Create new account'. At the bottom right of the screen, there are three buttons: 'Back', 'Next', and 'Cancel'.

10. Select your region and input your zip/post code. Then click [Next].



The screenshot shows the region and service selection screen of the SNUGTV interface. At the top left is the SNUGTV logo with the tagline 'Just like Watching TV at Home'. Below the logo, there is a dropdown menu for 'United States(U.S.A.)' and a text field for 'ZIP code' with the value '90432'. Below these are three checked options: 'Analog TV', 'Radio(FM)', and 'Digital TV(ATSC)'. Under 'Analog TV', there are two radio buttons: 'TV' (selected) and 'CATV'. At the bottom right of the screen, there are three buttons: 'Back', 'Next', and 'Cancel'.

11. After scanning, all TV channels available will be listed. Click [Next].



12. Click [Finish] to activate the SnugTV Station.



Step.3 Launch and share

Now your TV sharing service is on. You and your family can watch TV anywhere via SnugTV Portal™. Double-click the SnugTV Station™ icon in the task bar to configure the setting.



Or Click 「Start」 at lower left of the monitor, select 「Application Menu」→「SnugTV」→「SnugTV Station」→「SnugTV Quick Start」



1. Only one connection is allowed per SnugStation. The first user connected to SnugStation has the priority to watch the TV
2. Before launching the SnugTV Station™, please close all the other TV applications.



For more information about SnugTV, please visit our website: <http://www.snugtv.com>

Advanced

To configure other settings, double-click the SnugTV Station icon in the task bar. Or Click 「Start」, select 「Application Menu」→「SnugTV」→「SnugTV Station」→「SnugTV Configuration Tool」. After configuring settings, click 「Apply」 to apply the settings immediately. Then continue with other settings. Or click 「OK」 to apply all the changes and exit.

General setting



General

Account Configuration

Screen Name

(A) E-Mail

Password (B) (C) (D)

[Change Account](#) [Change Password](#) [Forget password](#)

(E) Automatically run services when I log on to Windows.

(F) Enable tray icon

Language (G)

Other (H)

(I)

(J)

- (A) General setting shows information about SnugTV account that you registered.
- (B) To change account, click [Change Account].
- (C) To change password, click [Change Password].
- (D) If you forget the password, click [Forget password]. Then the system will send your password to the inbox of your registered Email account.

- (E) If this item is ticked, SnugTV Station™ service will be automatically activated once Windows is logged on.
- (F) If this item is ticked, the SnugTV Station™ icon will be showed at lower right.
- (G) Select the language you want to set up.
- (H) Click [Wizard] to execute setup wizard again.
- (I) Click [Factory Default] to restore factory settings as default.
- (J) Click [System info.] to execute DirectX diagnostic tool and to show system environment.

Network setting



- (A) Showing the connection status
- (B) Select available LAN Card. The default setting will be automatically detected by system.
- (C) If you don't want to use the default setting, choose your own input port.
- (D) Click [Test] to test if the connection is enabled by current default setting.
- (E) Tick [Enable automatic UPnP port forwarding] to activate the function of automatic UPnP port forwarding.
- (F) Display area for information about testing.

TV Setting



- (A) Select your region.
- (B) Input the ZIP/POST code of your region for channel scan.
- (C) If there are many share devices, select one of them here.
- (D) Enables or disables the device for sharing TV shows with others.
- (E) Select the signal source that you want to share. In the example picture, your family can go to SnugTV Station to watch "Analog TV", "Radio (FM)", and Digital TV (DVB-T) that you share with them.
- (F) Select the system supplier.
- (G) Click on [Edit] to open [Program Manager] Window to renew channel scan.



In the Program Manager window, click [Update] to start to renew channel scan. In the process of scanning, click [Cancel] to stop scanning.

Power Saving Setting

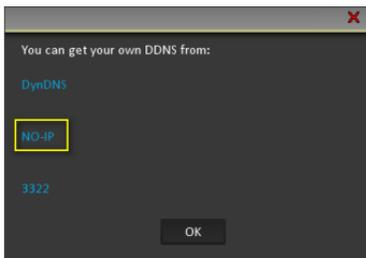


Before the configuration of power saving mode, Please check if your router and Network Interface Card (NIC) support the functions of remote wakeup and UPnP. (applied to SnugTV Station 3.2.4 version or above)

3. If you have your own SnugStation, you can do the power management by setting the power saving function. This function enables you to watch your home TV programs through SnugTV Station when you go travelling overseas. Please follow the steps below to setup this function.



- (A) Select [Enable remote wake-up function].
- (B) Click on [Get your own DDNS here] and then link to “DynDNS”, “NO-IP”, or “3322”. You can get a set of DDNS from these websites that offer dynamic DNS service. We will take “NO-IP” as example below.



4. Please link to “NO-IP” and then click on [No-IP Free] to create a new account for free.



The screenshot shows a web browser window displaying the No-IP website. The address bar shows "http://www.no-ip.com/". The website header includes the No-IP logo and navigation links for "Home", "Download", and "Services". The main content area features a "Managed DNS" section with the tagline "No-IP Plus, The complete managed DNS Solution". Below this, there are several bullet points: "Easy to use interface", "Complete control over your domain", "FREE dynamic DNS update client", and "Includes 40 hosts/sub domains". There are "Sign Up" and "More Info" buttons. A "From \$15 Register Your Domain" banner is visible. At the bottom, there are three service highlights: "No-IP Free" (highlighted with a red box), "POPS / IMAP Mail", and "Feature Highlight".

5. Enter your email account and click on [Sign Up Now!] to fill in information needed to register your account. Once finished, the system will send an authorization mail to your registered email account. Please click on the link to activate your account.



no-ip
The DNS Service Provider

Home Download Services Su

ManagedDNS: No-IP™ Free

Home > Services > Managed DNS > [No-IP™ Free Dynamic DNS](#)

No-IP Free - Tired of remembering your dynamic IP address?

Use our No-IP™ Free Dynamic DNS (DDNS) and redirection service to map a static or dynamic IP address or long URL to an easy to remember subdomain such as yourname.no-ip.org.

- Run a server on a dynamic IP (DHCP)
- Remotely access your computer
- Industry leading dynamic DNS (DDNS)
- URL redirection / port 80 redirection
- and a Free Dynamic DNS update client

Sign Up for No-IP™ FREE!

Email Address:

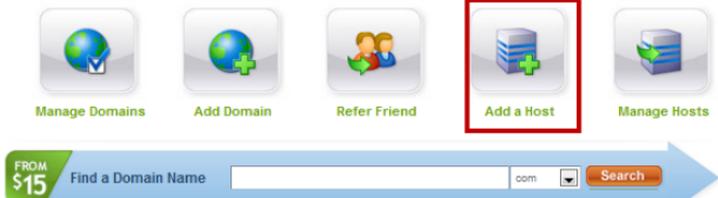
Sign Up Now! 

6. Once you have your No-IP account, you can apply for your domain name. Please go to the No-IP homepage and enter in your account and password. Then click on [Login] to login your account.



7. Select [Add a Host] ◦

You have successfully logged into No-IP's member section. To start using No-IP's services select an icon below or choose an item from the navigation above.



8. Please follow the steps below to add a domain name.

Add a host

Fill out the following fields to configure your host. After you are done click "Create Host" to add your host.

Own a domain name?
Use your own domain name with our DNS system. Add your domain name now or read more for pricing and features.

Hostname Information

Hostname: **A** **B** ✔

Host Type: DNS Host (A) DNS Host (Round Robin) DNS Alias (CNAME) ✔
 Port 80 Redirect Web Redirect

IP Address: ✔

Assign to Group: [Configure Groups](#) ✔

Enable Wildcard: Wildcards are a Plus / Enhanced feature. [Upgrade Now!](#) ✔

Accept Mail for your Domain
Let No-IP do the dirty work. Setup POP or forwarding for your name.

Mail Options

MX Record **MX Priority**

Enter the name of your external mail exchangers (mx records) as hostnames not IP addresses.

✔

If you would like a more MX records, please upgrade to [No-IP Plus](#) or [Enhanced](#).

Revert
C Create Host

[Home](#) | [API](#) | [Contact Us](#) | [Sitemap](#) | [Terms of Service](#) | [Privacy Policy](#) | [Blog](#)

- (A) Enter in a desired name in "Hostname".
- (B) Select a free domain from the drop-down list. (e.g., no-ip.org).
- (C) Click "Create Host" to finish.

Hosts/Redirects

- + Add Host
- + Manage Hosts
- + Manage Groups
- + Download Client
- + Upgrade to Enhanced

Need redundancy for your mail server?

[Click here for more info](#)

24/7 Server Monitoring and Failover

[Click here for more info](#)

Manage Hosts

✔ Host ilovesnugtv.no-ip.org created. Update will be applied within 1 minute.

Current Hosts: 1 of 5 Need More Hosts? Enhance Your Account! [Upgrade Now!](#)

Host	IP/URL	Action
Hosts By Domain		
no-ip.org		
ilovesnugtv.no-ip.org	118.160.227.214	Modify Remove

9. Then enter in your domain name to **A**[My DDNS Hostname] and click on **B**[Test] to test your network environment. The testing process will take you 30 to 40 seconds. °


SNUGTV
Just like Watching TV at Home

- General
- Network
- TV
- Power Saving

Power Saving

Enable remote wake-up function

My DDNS Hostname Get your own DDNS Host

ilovesnugtvstation.no-ip.info

A

Test

B

OK
Cancel
Apply

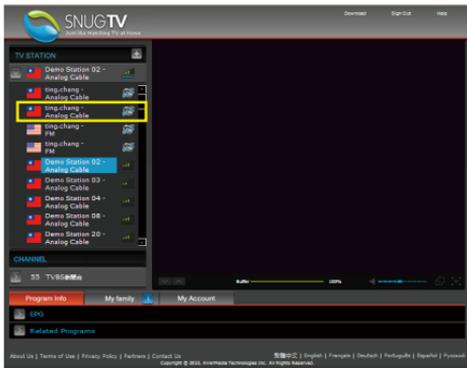
10. After testing process complete, click on **A**[Apply] - then click on **B**[OK] to save your setting. Now you can power off your computer.



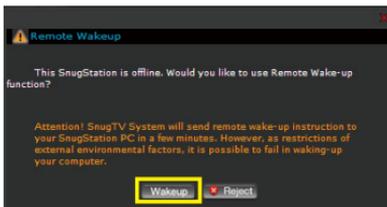
1. If your IP address changes, please go to No-IP website again to update it. However, if your IP share supports DDNS function, you don't need to update your IP address every time. Please refer to the user manual of your IP share to see if it supports DDNS function.
2. To use the remote wakeup function when you are away from home, please go to SnugTV Station <http://www.snugtv.com> to wake up your own station. For details about how to use this function, please refer to the **Remote Wakeup** section below.

Remote Wakeup

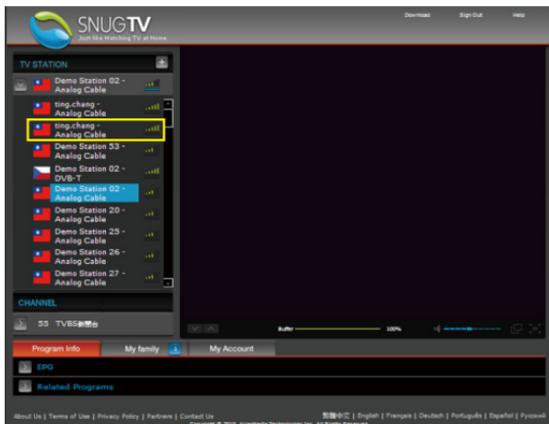
1. If you want to use remote wakeup function, please connect to the Internet and log in to SnugTV Station : <http://www.snugtv.com>.
2. Select your own SnugStation in the channel list.



3. Then click on [Wakeup] to activate remote wakeup function. The waking-up process will take you 5 to 10 seconds.



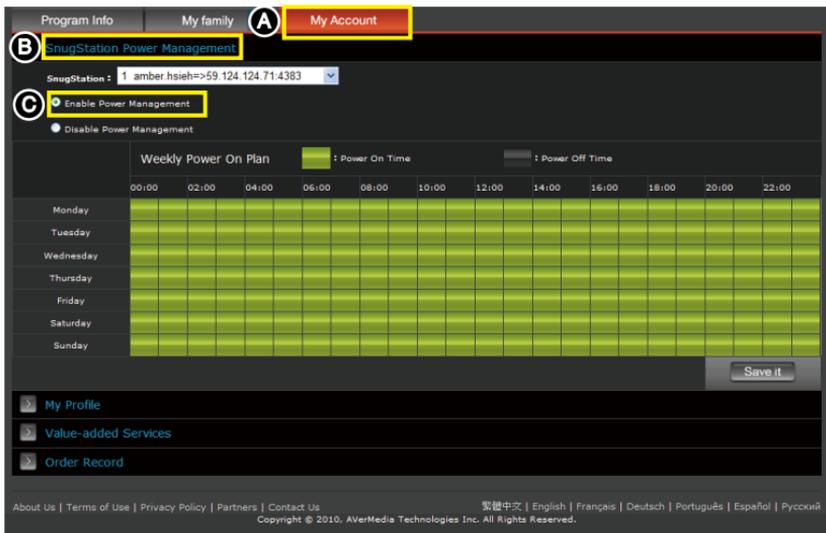
4. If your SnugStation wake up setting is successfully activated, the icon  will convert to . Now you can watch the TV channels that you would like to watch.



SnugStation Power Management

i The setting of power management is effective only when your SnugStation is on-line and operating.

1. This function enables you to arrange your weekly schedule for power management. Please follow the steps below.



Program Info My family **A** My Account

B SnugStation Power Management

SnugStation : 1 amber.hsieh=>59.124.124.71.4383

C Enable Power Management
 Disable Power Management

Weekly Power On Plan ■ : Power On Time ■ : Power Off Time

	00:00	02:00	04:00	06:00	08:00	10:00	12:00	14:00	16:00	18:00	20:00	22:00
Monday	Green											
Tuesday	Green											
Wednesday	Green											
Thursday	Green											
Friday	Green											
Saturday	Green											
Sunday	Green											

Save it

My Profile
Value-added Services
Order Record

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- (A) Select [My Account].
- (B) Select [SnugStation Power Management].
- (C) Then select [Enable Power Management].

Program Info My family My Account

SnugStation Power Management

SnugStation : 1 amber.hsieh=>59.124.124.71:4383

Enable Power Management
 Disable Power Management

Weekly Power On Plan  : Power On Time  : Power Off Time

	00:00	02:00	04:00	06:00	08:00	10:00	12:00	14:00	16:00	18:00	20:00	22:00
Monday												
Tuesday												
Wednesday												
Thursday												
Friday												
Saturday												
Sunday												

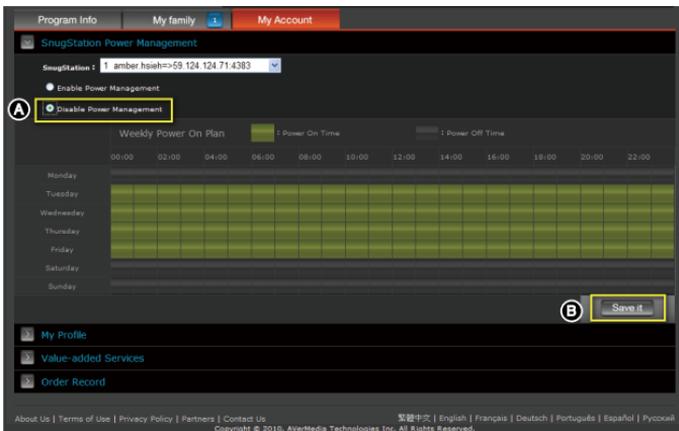


[My Profile](#)
[Value-added Services](#)
[Order Record](#)

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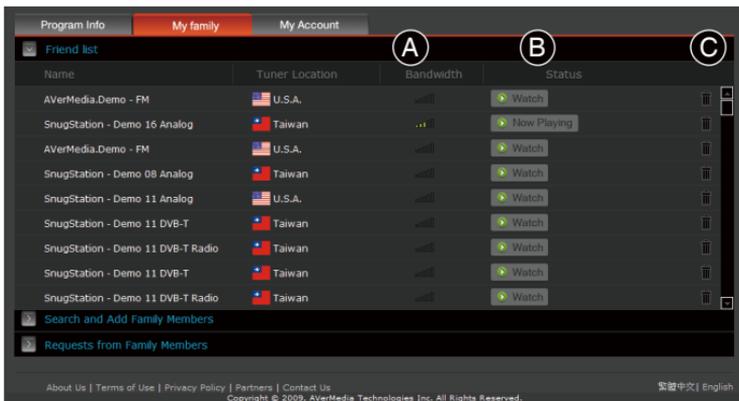
- (D) Click on the time period that you would like to set SnugStation into sleep mode, then the green area will turn into dark one. (Dark area  indicates sleep state / green area indicates power-on state)
- (E) Click [Save it] to save your setting.

2. If you want to temporarily disable your power management schedule, select **A** [Disable Power Management], and then click **B** [Save it] to save your setting.



The screenshot shows the 'SnugStation Power Management' settings page. At the top, there are tabs for 'Program Info', 'My family', and 'My Account'. Below the tabs, the 'SnugStation' dropdown menu is set to '1 amber hsieh->59 124 124 71 4383'. There are two radio button options: 'Enable Power Management' (which is unselected) and 'Disable Power Management' (which is selected and highlighted with a yellow box and a circled 'A'). Below the radio buttons is a 'Weekly Power On Plan' section with a grid showing power on/off times for each day of the week. At the bottom right, there is a 'Save it' button highlighted with a yellow box and a circled 'B'. At the very bottom, there is a footer with links for 'About Us', 'Terms of Use', 'Privacy Policy', 'Partners', and 'Contact Us', along with language options and copyright information.

Management of Family

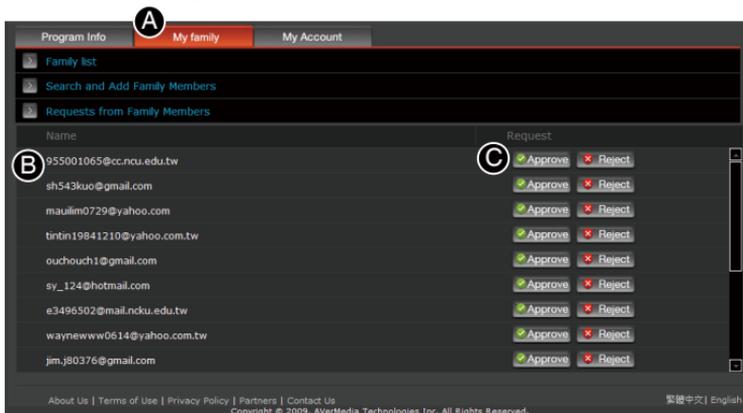


The screenshot shows the 'My family' tab in the SNUGTV interface. At the top, there are three tabs: 'Program Info', 'My family', and 'My Account'. Below the tabs is a 'Friend list' section. The main area contains a table with the following columns: Name, Tuner Location, Bandwidth, and Status. Each row represents a TV station. The 'Bandwidth' column shows a signal strength indicator (A), and the 'Status' column shows a 'Watch' button (B). To the right of each row is a delete icon (C). Below the table are two sections: 'Search and Add Family Members' and 'Requests from Family Members'. At the bottom, there is a footer with links for 'About Us', 'Terms of Use', 'Privacy Policy', and 'Partners | Contact Us', along with a copyright notice for 2009 AverMedia Technologies Inc. and a language selector for '繁體中文 | English'.

Name	Tuner Location	Bandwidth	Status
AverMedia.Demo - FM	U.S.A.	Full	Watch
SnugStation - Demo 16 Analog	Taiwan	...	Now Playing
AverMedia.Demo - FM	U.S.A.	Full	Watch
SnugStation - Demo 08 Analog	Taiwan	Full	Watch
SnugStation - Demo 11 Analog	U.S.A.	Full	Watch
SnugStation - Demo 11 DVB-T	Taiwan	Full	Watch
SnugStation - Demo 11 DVB-T Radio	Taiwan	Full	Watch
SnugStation - Demo 11 DVB-T	Taiwan	Full	Watch
SnugStation - Demo 11 DVB-T Radio	Taiwan	Full	Watch

- (A) To show the bandwidth of the last connection for TV station.
 (B) To show if the TV station is available, or if the station is already connected by others.
 (C) To stop sharing TV Station with others, click on the delete icon at the right of family list.
 And you will not be able to view TV station from others.

Management on Requests from Family Members



Program Info **A** My family My Account

Family list
Search and Add Family Members
Requests from Family Members

Name Request

955001065@cc.ncu.edu.tw	Approve	Reject
sh543kuo@gmail.com	Approve	Reject
maulim0729@yahoo.com	Approve	Reject
tintin19841210@yahoo.com.tw	Approve	Reject
ouchouch1@gmail.com	Approve	Reject
sv_124@hotmail.com	Approve	Reject
e3496502@mail.ncku.edu.tw	Approve	Reject
waynewww0614@yahoo.com.tw	Approve	Reject
jim.j80376@gmail.com	Approve	Reject

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繁體中文 English

(A) When showing number, check the requests from family members.

(B) Showing the list of family members who send requests to you

(C) Click on [Approve] to approve the family members' request and share with SnugTV station.



We suggest you do not use a wireless network to set up SnugTV station environment. If the quality of wireless network is unstable, you might not be able to view a TV station.

Please make sure that the bandwidth is sufficient to avoid the problem of undetectable error or poor connection quality.

Problems such as long-time loading or no image display might happen. These problems can be caused by shortage of bandwidth or other factors. If these problems happen, we suggest you to connect SnugTV station again or check your Internet connection.



You can get more information about SnugTV station and user manuals of other languages from <http://www.snugtv.com>